

MB-7005: Create and manage journeys with Dynamics 365 Customer Insights Training

COURSE CONTENT

GET IN TOUCH



Multisoft Systems
B - 125, Sector - 2, Noida



(+91) 9810-306-956



info@multisoftsystems.com



www.multisoftsystems.com

About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

The MB-7005: Create and Manage Journeys with Dynamics 365 Customer Insights Training by Multisoft Systems is designed to equip professionals with the skills to design, execute, and optimize personalized customer journeys. This course empowers learners to leverage data-driven insights to enhance customer engagement, improve interactions, and drive business growth.

Module 1: Introduction to Dynamics 365 Customer Insights

Module 2: Create emails in Dynamics 365 Customer Insights
- Journeys

Module 3: Build journeys with Dynamics 365 Customer
Insights - Journeys